

**DEPARTMENT OF SOCIAL SERVICES (DSS)  
SERVICES PROVIDED**

**Cap Care** – a program that provides elderly/disabled adults services/medical care within their own home to prevent long-term placement.

**Carolina Access** – a Medicaid managed care program in which a primary care physician must authorize the individual's medical services

**Food Stamp Program** – a program that aids individuals/families in purchasing food for their households. A electronic benefits transfer card (EBT) is issued to food stamp recipients used to purchase food.

**Long Term Care (nursing home) Medicaid** – a program that helps with the cost of care in a nursing home.

**Medicaid (Adult)** – a program that helps pay medical/nursing home bills for certain aged, blind and/or disabled adults.

**Medicare Qualified Beneficiaries (MQB)** – a special Medicaid program that supplements Medicare deductibles and co-payments and/or pays Medicare premiums.

**Special Assistance** – a program that assists with the payment for Adult Care Home placement and for medical care.

**Adult Care Home Case Management** - services provided to Adult Care Home residents who received Special Assistance and who need toileting, feeding and/or ambulation assistance.

**Adult Day Care Services** – services provided to monitor adult day care centers in order to ensure program quality and to provide limited funding and also case management services to disabled adults needing the program but unable to pay.

**Adult Protective Services** – services provided to incompetent adults in which the Director of the Department of Social Services has been named guardian by the Clerk of Court.

**Guardianship Services** – services provided to incompetent adults in which the Director of the Department of Social Services has been named guardian by the Clerk of Court.

**In-Home Aide Services** – services to assist disabled adults/elderly in assessing their needs and in linking them with community resources.

**Long-Term Care Placement Services** – services to aid disabled adults/elderly and their families in placement of the disabled adult into long term residential care.

**Transportation Services (non-Medicaid, medical)** – limited services to certain disabled/elderly adults who do not receive full Medicaid benefits and have non-emergency, out of county medical appointments.

**Child Support** – services to establish and enforce court orders to financially support children whose parents are no longer together.

**Adoption Services** – services to permanently place children in homes of individuals/families for adoption

**Case Management (child) Services** – services provided to children and families where abuse, neglect, or dependency has been substantiated.

**Child Protective Services** – services that investigate child abuse, neglect or dependency.

**Foster Care Services** – services for temporary out of home care of children when family circumstances prevent them from living at home.

**AEA** – a program that provides assistance for an assortment of financial emergencies.

**Carolina Access** – a Medicaid managed care program in which a primary care physician must authorize the individual's medical services.

**Commodity Distribution** – a program that provides low income households with supplemental food supplies.

**Health Choice** – a program that aids low income families in getting free or reduced health care for their children.

**Work First Family Assistance Program** – a financial and medical assistance program to families while the household head gains job skills and seeks employment.

**Crisis Intervention Program (CIP)** – financial help to households for heating/cooling emergencies.

**Low Income Energy Assistance Program (LIEAP)** – a yearly program that gives families/individuals a one-time cash payment to help pay their heating bills.